



DATA SHEET

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business process review

The objective of a business process review is to provide a balanced view of activities and the extent to which a business process is meeting current performance expectations. Opportunities for future and alternative models of a business process may be identified and the criteria for the future evaluation of each model determined.

PSI Asia Pacific undertakes comprehensive business process reviews that analyse the current state and provide a comprehensive business case detailing the options for the streamlining, simplification, discontinuation, restructuring or outsourcing of current business processes to implement the desired future state.

Outputs of a business process review include:

- Service definition utilising optimised processes.
- Activity Based Costing (ABC) of service provision.
- Internal and external benchmarking analysis.
- Gap analysis and option development.
- Business case development and evaluation, including cost/benefit analysis.
- Review of performance targets.
- Stakeholder and risk analysis.
- Implementation strategies.
- Performance measurement and reporting methods.

procurement & grants management

business case development

tendering management

grants management

contract performance management

tender & grants application assistance

probity & corporate management

probity advice & audit

compliance assessment

corporate governance review

corporate responsibility

business improvement

program & project evaluation

business process review

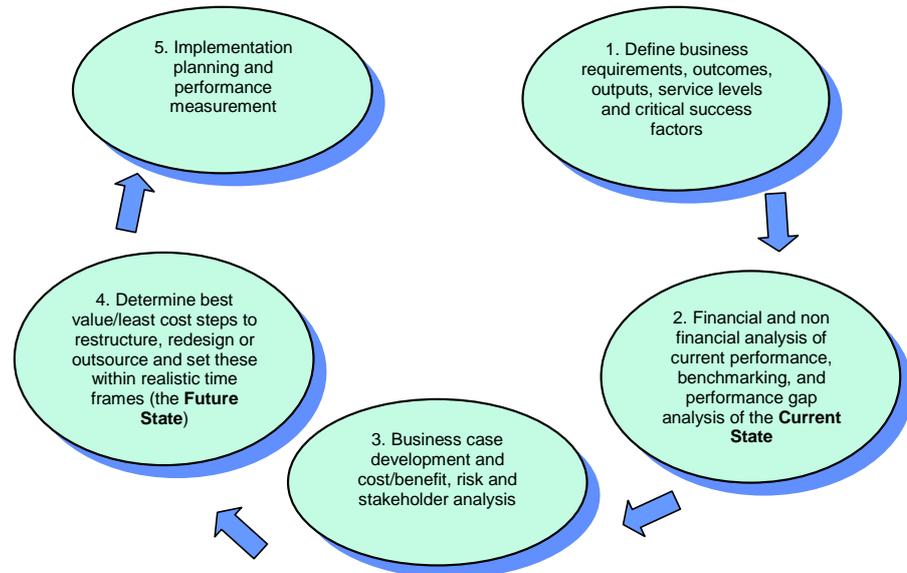
solution implementation

cost models and financial analysis



In order to achieve the objectives of a business process review PSI Asia Pacific undertakes the following steps;

cost effective provision of services



This approach represents just one of PSI Asia Pacific’s robust methodologies which represents leading practice and has been proven during nearly 2,000 projects since 1991. PSI Asia Pacific has the demonstrated capability to add value to your processes with experience across a broad range of national and international public and private sector clients.

PSI Asia Pacific’s business process mapping assesses whether processes are efficient and effective, and identifies opportunities for savings through business process re-engineering. PSI Asia Pacific uses a range of software tools including Visio, Modeller, Perform!Gain and Micrografx Flowcharter.

process mapping

Outputs of the process mapping activity may include:

- Generic and specific process maps for outputs and sub-outputs;
- Gap analysis and option development;
- Recommendations for streamlining processes; and
- Change strategies.

For more information on how PSI Asia Pacific can assist in your Business Process Review, please contact us through our website: www.psiasiapacific.com.au or email us at psi@psiasiapacific.com.au

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